



Quality Policy Statement

The quality system of EVPARTS UK Ltd is designed to:

Provide a quality system based on the best working practices that we can continuously operate to meet the standards demanded by our Customers and Partners.

We Aim to Demonstrate Our Commitment To Quality By:

1. Ensuring that our current and potential customers will receive an enviable quality service on a consistent basis.
2. Retain and attract new customers to ensure the profitability and development of the company.
3. Continuously assessing our customer's satisfaction levels to identify areas for potential improvement, review our objectives and involve staff members.
4. Working as a team at every level to ensure we constantly identify, agree and deliver our customer requests reviewing and refining the way we work together to please our customers.

Achievement of our objectives will ensure that EVPARTS UK Ltd maintains an enviable reputation for customer service and satisfaction for both new and existing customers.

Our Objectives are to achieve:

1. Zero defects to Customers.
2. 100% on time delivery to Customers.
3. Product and Project delivery within the prescribed budget.

These objectives will be continually monitored and measured to assess achievement of the Company's business and quality objectives

We will consistently review the quality system and implement continuous improvements where possible to enhance Customer Satisfaction and improve business efficiency and effectiveness.

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